

HORNSBY

Coach Tour Holidays 2012



**From:- SCUNTHORPE, LINCOLN, GRIMSBY,
CLEETHORPES. BARTON, BRIGG,
GAINSBOROUGH
Plus! Winterton, Messingham, Scotter,
Epworth & Haxey
And car parking at our Depot**

Hornsby Travel Services Ltd
Registered in England
Company No: 1490232
V.A.T. No: 31 095 9855



Coach tours bonded with
Banded Coach Holiday



Member of the Confederation of
Passenger Transport

WELCOME TO 2012

To our valued clients.
We have carefully planned this tour programme to give you a choice of good varied tours and destinations. From the first to the last day we try to make every day a part of your holiday. We only use good quality hotels. Our air conditioned coaches have on board toilets for your comfort and we try to avoid using expensive motorway service areas. Our joining point area is compact so within one hour of joining the coach you are on your way with no long tedious detours to pick up other passengers.

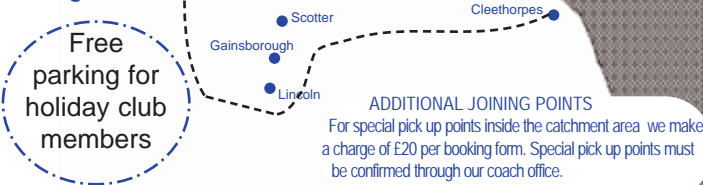
FREE HOLIDAY CLUB MEMBERSHIP

Just pay three deposits per person before March 31st. You need not specify what tours you plan to go on. **Benefits** - 5% discount on the gross cost of every tour you take in 2012. Free car parking & special offers.

FULL BOOKING CONDITIONS are printed on page 17 & 18. Please make sure you have a copy & read it before making a booking. When you sign the booking form you are agreeing to the booking conditions.

JOINING POINTS

You can park your car at our Depot at a small charge



Free pick up outside area for groups of 10 or more.

HOW TO BOOK

BY TELEPHONE (01724 282255)
DOWNLOAD BOOKING FORM from web site: hornsbytravel.co.uk
FILL IN BOOKING FORM on page 23
BY CREDIT CARD Access, Visa & Switch

We are open daily Monday to Friday 08.30 - 16.30
Closed Saturday

THROUGH AN AGENT
Independent Travel Agents.

BY POST
First of all telephone through for an option and then simply post the signed booking form to:-
HORNSBY TRAVEL
51 Ashby High Street, Scunthorpe, DN16 2NB

HOLIDAY INFORMATION

Below is a list of major points for your quick reference. Detailed booking conditions, insurance costs and other items can be found on the appropriate pages.

PRICES

Prices are per person in a double occupancy room, including private facilities, on a half board basis unless otherwise stated.

OUR COSTS INCLUDE

A guaranteed seat on your holiday coach, all travel arrangements, hotel and ferry reservations as specified. No admission charges to buildings, gardens etc., are included unless stated.

HOTELS

Have been carefully selected to provide clients with comfort and value for money. They range from good 2 star hotels to large luxury establishments. Please bear in mind when making comparisons that the standard of hotel accommodation used is often reflected in the price differential.

CHILD REDUCTIONS

Generally 30% off coach tours unless otherwise stated. See back of brochure for precise conditions.

EXECUTIVE COACHES

These are superior coaches with air suspension, sun dim windows, sun blinds, toilet, wash room, drinks dispenser, air conditioning and will be used on all holidays unless in emergency situation.

JOINING POINTS AND TIMES

We have a choice of convenient departure points and on your return we are pleased to set down at ADDITIONAL points along the line of route.

ADDITIONAL JOINING POINTS.

If your village is not on our list we shall be pleased to quote for making special joining/setting down arrangements. Within our catchment area we will be pleased to pick up at any additional places for an additional fee of £20 per booking form.

FEEDER COACHES AND TAXIS

Because we operate such a large choice of pick up points, usually without extra charge, it is inevitable that we have to sometimes use other coaches AND TAXIS to convey you to a point suitable for joining your tour coach. To ensure this complicated exercise operates smoothly, we ask you to cooperate by: being on time, conspicuous and observant. See page three for coach joining codes and times.

GROUPS

Make up a group on any of the holidays and with 15 paying passengers, the group leader goes free. We will negotiate arrangements for larger or smaller groups or if you require a special holiday, then we will be happy to make complete arrangements for you including special joining points.

LUGGAGE - Very important

Clients are asked to check that their luggage has been stored on the correct coach at the commencement of all journeys.

CAR PARKING FOR CLIENTS OUTSIDE OUR PICK UP AREA

Make a specific request and we will provide a free parking space for your car at our depot. Whilst we will make every endeavour to protect your car we cannot be held responsible for its absolute safety.

OPTIONAL TOURS ON SET ITINERARIES

Optional tours are operated at our discretion and with a minimum number of passengers pre booking. A receipt will be given for payments.

INSURANCE

New legislation has made it very expensive for us to sell insurance. We recommend the Post Office for Travel insurance.

WHEELCHAIRS & SCOOTERS

Space must be booked in advance and must be capable of being folded.

MOBILE PHONES

We request that mobile phones are only used in emergency or when arranging transport from drop off point to home.

**ADDITIONAL TOURS
THURSFORD, CHRISTMAS &
NEW YEAR**

Will be added during the year.

There will be up to 15 departures for the Thursford Spectacular show.



All Holidays are BCH Bonded.
Our bonding with this body gives you absolute reassurance of financial security with a strict Code of Conduct which guarantees our standard of fair trading. Your holiday booking is guaranteed from the moment deposit is paid either direct or through your Travel Agent. You will never be left stranded abroad. Start your holiday from any one of the convenient points on the above map.

SEAT RESERVATIONS

Seat numbering is not consistent throughout our fleet and we therefore reserve the right to reallocate seats as necessary and as near to the original position as possible. Single seat allocation may be subject to change without notice to allow maximum utilisation of total seating available.

4	8	12	16	20	24	28	32	36	40	44	49
3	7	11	15	19	23	27	31	35	39	43	48
											47
2	6	10	14	18	22	26	30	34	38	42	46
1	5	9	13	17	21	25	29	33	37	41	45

JOINING POINTS AND CODES FOR 2012

	B	C	D	L	F	E	W
	S	S	S	S	N	N	N
BARTON Fire Stn	06.30	07.05	08.25	10.00	07.05	07.55	10.00
BRIGG Cary Lane	06.30	07.25	08.40	10.25	07.25	08.15	10.25
CLEETHORPES Mkt PI	05.55	06.45	07.50	09.35	06.45	07.40	09.35
GAINSBOROUGH Hickman St	TBA	08.25	09.45	TBA	07.15	TBA	10.10
GRIMSBY Town Hall	06.05	06.55	08.05	09.50	06.55	07.50	09.50
LINCOLN Barbican	TBA	09.00	TBA	TBA	06.50	07.30	09.30
MESSINGHAM	TBA	07.35	09.15	10.30	07.35	08.20	10.30
SCOTTER Chapel	TBA	07.30	09.20	10.20	07.30	08.15	10.25
SCUNTHORPE							
Endcliffe Ave Corner	TBA	07.40	09.10	10.35	07.40	08.24	10.35
Bus St Stand K	07.00	07.45	08.45	10.30	08.00	08.50	10.30
Hornby Depot	07.10	07.50	09.0	10.45	07.50	08.35	10.45
Winterton Cross Keys	06.45	07.15	08.35	10.10	07.15	07.05	10.10
Haxey Kings Arms	TBA	TBA	TBA	TBA	TBA	TBA	TBA
Epworth Garden Centre	TBA	TBA	TBA	TBA	TBA	TBA	TBA

ADDITIONAL JOINING POINTS If your village is not on our list, we shall be pleased to quote for making special joining/setting down arrangements.

Any charges are part of the bonding arrangement

NOTE: Please ensure you are at the correct departure point on time and **MAKE YOURSELF CONSPICUOUS.** We may use taxis, minibuses or other companies' vehicles for 'feeding' clients to our holidays.

Car Parking We are able to provide pre booked parking places:-

CHARGE:- Planned time away

Up to 2 days	£8.00
Up to 3 days	£12.00
Over 3 days	£15.00

These charges include VAT.

Conditions of parking

- Owners must be at our depot 20 minutes before departure.
- Keys.** A spare set of keys tagged with the registration number and security code must be handed to our representative in case we have to move the car.
- Whilst we make every endeavour to protect your car we cannot be held responsible for its absolute safety. We advise that radios and valuables are removed.
- All claims for theft or damage are to be made against clients own insurance.
- The charge we make is to cover our administration costs.

INSURANCE

New government legislation has caused us not to offer travel insurance.

We would draw to your attention the advisability of taking out travel insurance especially on the longer holidays. Also as a safeguard against being taken ill whilst on holiday and the cost of getting you and partner home. You must have travel insurance for Continental and Jersey tours

Parking arrangements are not part of the B.C.H. bonding code

INDEX

Month	Days	Event	Page
February			
Fri 10	3	London Weekender - Valentines	4
Sat 25	2	Early Mystery	4
March			
Mon 5	5	Torquay - at the Imperial Hotel	4
Sat 17	2	Mothers Weekend	5
April			
Fri 6	4	London at Easter	5
Fri 6	4	Bristol & Bath at Easter	5
Sat 14	2	Air Nostalgia	6
Mon 23	5	Scotland - Perthshire & drams	6
Mon 30	5	Ostend in the Spring	6
May			
Sat 5	3	Downton Abbey - Highclere Castle	7
June			
Fri 1	3	London Queens Jubilee Celebrations	7
Sat 2	4	Midsummer in the Western cotswolds	7
Sun 10	2	Gems of the Peak District	8
Fri 22	3	Chester & Port Sunlight	8
July			
Sun 1	2	Midsummer Mystery	8
Sat 7	2	Downton Abbey - Highclere Castle	9
Sat 7	7	Isle of Wight	9
Fri 20	2	Royal Ascot Summer Party	9
Sat 21	2	Tatton Park Flower Show	10
August			
Sat 4	2	Mystery Tour	10
Fri 10	3	Peak District & Cheshire	10
Sun 19	3	Liverpool a fantastic city	11
Mon 20	5	Ostend in the Summer	11
Thu 23	3	Edinburgh Tattoo	11
Fri 24	3	London inc. Buckingham Palace	12
Tue 28	4	Blackpool Luxury	12
September			
Tue 4	5	Scottish Lochs & Waterways	12
Mon 17	5	Llandudno	13
Fri 21	3	London Weekender	13
Sun 30	2	Stratford	13
October			
Mon 1	5	Isle of Wight	14
Mon 15	5	Torquay - at the Imperial	14
November			
Fri 9	3	Pamper Weekend	15
Mon 12	5	Turkey & Tinsel in Llandudno	15
Fri 30	3	Christmas shopper & London lights	15
December			
Sat 8	2	Grassington Dickensian Fayre & Skipton Christmas Market	16
Mon 10	5	Belgium Christmas Markets & Festivities	16

Thursford Entertainment Breaks,
Christmas & New Year will be
added later in 2012

LONDON WEEKENDER - VALENTINES

Ref: 12/400 Fri 10th February 3 days Join Code C

Staying at the 4 star **METROPOLE** situated on Edgware Road, a short walk to Marble Arch and close to Edgware Rd underground station. This superior hotel has an indoor swimming pool and health club, en-suite rooms with T.V and refreshment trays.

ITINERARY:**Friday:** Early morning journey to the hotel arriving at approximately 13.00.

You will now be free for the remainder of the day.

Saturday: Free day.**Sunday:** 14.00 leave hotel for the journey home.

E.T.A. Lincoln 18.15, Scunthorpe 19.00, Grimsby 19 .45

Lift

£169S/Rm supp't
£55**Price £169 includes:**

- 2 nights bed & English breakfast in shared twin or double rooms.
- All coach travel specified.



EARLY MYSTERY

Ref: 12/410 Sat 25th February 2 days Join Code E

Staying in a minimum 3 star hotel for choice 3 course dinner and full breakfast.

On this two day break we shall find a good location and will plan an interesting 2 days of visits and sightseeing. A hotel group we use have guaranteed to offer us a good venue at a very reasonable price.

Price £89 includes:

- 1 night accomodation in shared twin or double rooms.
- Choice 3 course dinner and full English breakfast.
- All coach travel specified.

£89S/Rm supp't
£20

TORQUAY - At the Imperial Hotel

*(one of Torquay's best hotels)***Ref: 12/414** Mon 5th March 5 days Join Code D

The Imperial Hotel is a magnificent Victorian Hotel located on an exclusive cliff top position in Torquay. With unforgettable views across the coastline, which can be enjoyed from bedroom balconies, restaurants and many meeting rooms, the hotel makes for an an impressive venue.

Rooms

The 152 stylishly decorated bedrooms include 62 sea facing premium rooms with garden views, 29 deluxe rooms with sea views and 13 suites. Three bedrooms are also wheelchair accessible

Dining

The Regatta Restaurant is undoubtedly one of Torquay's most prestigious settings with a classical elegance, a refined atmosphere and breathtaking views over the bay.

Health & Leisure

The fabulous Health & Leisure Club offers gym, outdoor and indoor pools, squash courts, sauna, spa, solarium and beauty rooms with professional therapists on hand.

ITINERARY:**Monday:** Smooth journey with two good refreshment stops.

Light refreshment on arrival & glass of wine with meal.

Tuesday: Afternoon tour to Brixham.**Wednesday:** Full day Dartmoor tour.**Thursday:** Morning to Buckfast Abbey.**Friday:** Homeward with two refreshment stops. E.T.A. Lincoln 16.00, Scunthorpe 16.45, Grimsby 17.30

Lift

£275S/Rm supp't
£20**Price £275 includes:**

- 4 nights choice 3 course dinner, bed & full English breakfast in shared twin or double rooms.
- Entertainment on 2 nights
- Cream tea on Thursday
- All coach travel specified

MOTHERS WEEKEND with special Sunday Treat**£99**

Ref: 12/416 Sat 17th March 2 days Join Code D

Staying at the **MENZIES MICKLEOVER COURT**. There is a superb swimming pool and fitness suite and comfortable lounge and dining roomsS/Rm supp't
£30**ITINERARY:****Saturday:** Tour through Derbyshire with lunch stop in Matlock**Sunday:** 10.00 Leave hotel for a drive into Cannock Chase to the National Memorial Arboretum and an afternoon at Hawkesyard Estate when we have a special afternoon tea in the Stately Hall

E.T.A. Scunthorpe 17.15, Lincoln 16.30 & Grimsby 18.00

Price £99 includes:

- 1 night dinner, bed & breakfast in shared twin or double rooms.
- All coach travel specified.
- Afternoon tea in the Stately Hall.

**LONDON AT EASTER**

Ref: 12/426 Fri 6th April 4 days Join Code C Lift

£269Staying at the 4 star **HILTON METROPOLE** situated on Edgware Road, a short walk to Marble Arch and close to Edgware Rd underground station. This superior hotel has an indoor swimming pool and health club, en-suite rooms with T.V and refreshment trays.S/Rm supp't
£60**ITINERARY:****Friday:** Morning journey to Hotel.**Saturday:** All day free.**Sunday:** All day free. Suggest the Easter Parade in Hyde Park & lots of other events.**Monday:** Morning free until 15.00. 15.00 leave hotel for journey home
E.T.A. Lincoln 19.15, Scunthorpe 20.00, Grimsby 20.45**Price £269 includes:**

- 3 Nights bed & breakfast in shared twin/double rooms
- All coach travel specified.

**BRISTOL & BATH AT EASTER****£249**

Ref: 12/428 Fri 6th April 4 days Join Code C

Staying at the 4 star **MARRIOTT HOTEL** for 3 nights accommodation in shared twin or double rooms, choice 3 course dinner & full breakfast. The hotel is situated in the centre of **BRISTOL**. An indoor heated pool and fitness suite is open all day for residents.S/Rm supp't
£45**ITINERARY:****Friday:** Morning journey diverting through the Cotswolds to a stop at **BOURTON ON THE WATER** and arriving at the hotel late afternoon.**Saturday:** As the hotel is ideally situated in the centre of this attractive and historic city, this is a good day for visiting shops, the old harbour, the SS Great Britain and other attractions.**Sunday:** Visit the city of Wells with its magnificent Cathedral and then a drive through the Cheddar Gorge.**Monday:** 09.00 from the hotel to the City of Bath for a long stay then journey home.

E.T.A. Lincoln 19.15, Scunthorpe 20.00, Grimsby 20.45

Price £249 includes:

- 3 nights accommodation in shared twin or double rooms.
- Full choice 3 course evening meals and breakfasts.
- All coach travel specified.



AIR NOSTALGIA**Ref: 12/432 Sat 14th April**
HENDON & DUXFORD AIR MUSEUMS

2 days

Join Code C
Lift**£109**Staying for 1 Night dinner, bed & breakfast at **THE 4 STAR HILTON HOTEL** Nr Stanstead.**S/Rm supp't**
£25**ITINERARY:****Saturday:** morning journey to **HENDON** to spend the afternoon at this famous museum of mainly elderly aircraft. Overnight choice dinner, bed & full breakfast.**Sunday:** Full breakfast and short journey to the massive **DUXFORD** complex where over 180 aircraft from around the world are on show both outside and in large hangars. We arrive home approximately 19.30**Price £109 includes:**

- 1 night accommodation in shared twin or double rooms.
- All coach travel specified & entrance to both museums.

**SCOTLAND - Perthshire Drams & Flings****Ref: 12/436 Mon 23rd April 5 days** Join Code F**£239**Staying at the 3 star **ACARSAID HOTEL**.**S/Rm supp't**
£25**ITINERARY:****Monday:** Our journey will be via the **NORTH YORKSHIRE MOORS, BORDERS & GALLOWAY** making two good refreshment stops. Welcome tea & shortbread on arrival. After the evening meal there will be light entertainment with stories of Scottish Folklore.**Tuesday:** Morning free in **PITLOCHRY**. Guided tour of Scotland's smallest and oldest whisky distillery, **EDRADOUR**, including a dram. A local tour to **QUEENS VIEW** and **LOCH TUMMEL**. Afternoon tea & shortbread. Dinner followed by a whisky night.**Wednesday:** After breakfast a glorious day in **PERTHSHIRE**. Firstly **CRIEFF** and **COMRIE** and **LOCH EARN**. To **KILLEN**, stopping off at **DOCHART, LOCH TAY & KENMORE** before arriving at The World of Dewars Whisky in **ABERFELDY**, including a guided tour and two drams. Return to the hotel for afternoon tea, dinner and quiz night.**Thursday:** You see Scotland's smallest city of **DUNKELD** with its Cathedral. Then Perth with its first class shopping complex. Back at the hotel for afternoon tea. Tonight is a Scottish themed dinner served with a glass of Scottish wine. Highland dancers will entertain you.**Friday:** After a hearty Scottish breakfast start your journey home which will be via Edinburgh and the Eastern route with two good refreshment stops. E.T.A. Scunthorpe 18.00, Lincoln 19.00, Grimsby 19.00**Price £239 includes:**

- 4 nights accommodation in shared twin or double rooms.
- Choice 3 course evening meals and breakfasts.
- All coach travel specified.
- Entertainment specified.

OSTEND IN THE SPRING**Ref: 12/440 Mon 30th April 5 days** Join Code B**£299**Staying at the **ROYAL ASTOR HOTEL**. This elegant hotel is situated in the centre of Ostend. It has well decorated en-suite rooms and a heated indoor swimming pool. There is a pleasant bar area and good restaurant.**S/Rm supp't**
£25**ITINERARY:****Monday:** An early start, lunchtime crossing, usually by Eurotunnel followed by a short journey will bring us into Ostend by late afternoon (Belgium time).**Tuesday:** A long visit to the ancient historic city of **GHENT**.**Wednesday:** A long visit to **BRUGGE** (Venice of the North) returning via **SLUIS** (in Holland), **BLANKENBURG** and the coast road.**Thursday:** Free day in Ostend to browse around the large markets, attractive shops and interesting harbour.**Friday:** 08.30 from the hotel via the coast road to **DUNKIRK** and time for wine offers at the shuttle terminal. After mid day crossing and afternoon journey we expect to arrive into N. Lincolnshire by 19.00**Price £299 includes:**

- 4 nights accommodation in shared twin or double rooms.
- 4 evening meals.
- 4 Continental breakfasts.
- Crossings and outings specified.



DOWNTON ABBEY - Highclere Castle **£139**

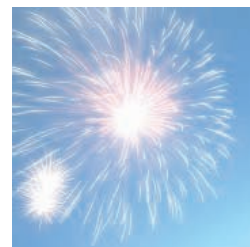
Ref: 12/444 Sat 5th May 3 days Join Code L

Staying at the 4 star **HILTON NEWBURY**. All rooms offer a high standard of comfort. There is a leisure club and and large relaxing lounge areasS/Rm supp't
£30**ITINERARY:****Saturday:** A relaxed journey through the East Midlands and Western area of the Cotswolds arriving at the hotel in plenty of time to relax before dinner.**Sunday:** The best of **WILTSHIRE & HAMPSHIRE** calling at **SALISBURY & WINCHESTER** - two famous Cathedral cities.**Monday:** 09.00 from the hotel for the short journey to **HIGHCLERE CASTLE** (entrance included) for a tour of the now famous building & gardens. At 2 p.m. we leave for the journey home again via the scenic route through the Eastern Cotswolds**Price £139 includes:**

- 2 Nights dinner, bed & breakfast in shared twin/double rooms
- All coach travel specified.
- Entrance to Highclere Castle

QUEENS JUBILEE CELEBRATIONS - LondonRef: 12/454 Fri 1st June 3 days Join Code C Lift **£189**Staying at the 4 star **HILTON METROPOLE** situated on Edgware Road, a short walk to Marble Arch and close to Edgware Rd underground station. This superior hotel has an indoor swimming pool and health club, en-suite rooms with T.V and refreshment trays.S/Rm supp't
£55

At high water in the afternoon of Sunday 3 June 2012, up to a thousand boats muster on the River Thames in preparation for Her Majesty The Queen to lead the Thames Diamond Jubilee Pageant. It will be one of the largest flotillas ever assembled on the river. Rowed boats and working boats and pleasure vessels of all shapes and sizes will be beautifully dressed with streamers and Union Jacks, their crews and passengers turned out in their finest rigs. The armed forces, fire, police, rescue and other services are all afloat and there are an exuberance of historic boats, wooden launches, steam vessels and other boats of note.

ITINERARY:**Friday:** Early morning journey to the hotel arriving at approximately 13.00. You will now be free for the remainder of the day.**Saturday:** Free time to make your own arrangements.**Sunday:** 10.30 Leave the hotel. we take you to the embankment to see the spectacle of 1000 highly decorated boats in addition to entertainment all day at the embankment. At 16.00 we leave for journey home. E.T.A. Lincoln 20.30, Scunthorpe 21.15 & Grimsby 22.00**Price £189 includes:**

- 2 Nights bed & English breakfast in shared twin/double rooms
- All coach travel specified.
- Free time in London

MIDSUMMER IN THE WESTERN COTSWOLDSRef: 12/456 Sat 2nd June 4 days Join Code D Lift **£209**

Monday & Tuesday bank holidays for Queens Jubilee.

Staying at the 4 star **MENZIES STOURPORT MANOR HOTEL** set within 23 acres of ground with a leisure club and a large swimming pool.S/Rm supp't
£30**ITINERARY:****Saturday:** Journey through the best of East Midlands to a day visit to **STRATFORD**. Late afternoon arrival at the hotel.**Sunday:** A scenic tour along the **SEVERN VALLEY** to **BRIDGEWORTH** and **SHREWSBURY**.**Monday:** **HEREFORD**, the beautiful **MALVERN HILLS & WORCESTER****Tuesday:** Journey home via the **VALE OF EVESHAM, BROADWAY & LEAMINGTON SPA**. E.T.A. Lincoln 18.00, Scunthorpe 18.45 & Grimsby 19.30**Price £209 includes:**

- 3 Nights dinner, bed & English breakfast in shared twin/double rooms
- All coach travel specified.

GEMS OF THE PEAK DISTRICT**£99**

Ref: 12/458 Sun 10th June 2 days Join Code E

Staying at the 4 star **PALACE HOTEL** situated in the renowned Spa town of **BUXTON**.S/Rm supp't
£20**ITINERARY:****Sunday:** Pleasant drive through the heart of the Dukeries with interesting coffee stop then into the Peak District to Buxton for an afternoon in this very attractive Spa resort.**Monday:** A spectacular tour via **LEEK, ASHBOURNE, DOVEDALE & BAKEWELL**. E.T.A. Lincoln 18.00, Scunthorpe 18.45 & Grimsby 19.30**Price £99 includes:**

- 1 night dinner, bed & breakfast in shared twin or double rooms
- All coach travel specified.

PALACE HOTEL**CHESTER & PORT SUNLIGHT****£165**

Ref: 12/460 Fri 22nd June 3 days Join Code E

Staying at the 3 star **MERCURE HOTEL**. The hotel boasts full leisure facilities & swimming pool.S/Rm supp't
£25**ITINERARY:****Friday:** Direct journey to give lots of free time in **CHESTER**. At 17.00 we leave the city centre for the short drive to the hotel for dinner, bed & breakfast.**Saturday:** 09.15 leave hotel for a guided tour of **PORT SUNLIGHT**. Port Sunlight is argued to be the finest surviving example of urban planning in the UK. The late 19th century village was built by William Hesketh Lever to house his soap factory workers at Lever Brothers. Set in 130 acres of what can only be described as beautifully maintained parkland with a mature treescape, approximately 900 houses were built along with some larger principal buildings. Nearly every building in the village is grade II listed. Time permitting we take you for a coastal drive around to **WIRRAL PENINSULAR**.**Sunday:** Morning free time in Chester and return home. E.T.A. Scunthorpe 19.00, Lincoln 19.45 & Grimsby 19.45**PORT SUNLIGHT****Price £165 includes:**

- 2 nights dinner, bed & breakfast in shared twin or double rooms.
- Guided tour of Port Sunlight
- Full use of hotels leisure facilities
- All coach travel specified.

MID SUMMER MYSTERY**£89**

Ref: 12/464 Sun 1st July 2 days Join Code E

Staying in a minimum 3 star hotel for choice 3 course dinner and full breakfast.

On this two day break we shall find a good location and will plan an interesting 2 days of visits and sightseeing. A hotel group we use have guaranteed to offer us a good venue at a very reasonable price.

S/Rm supp't
£20**Price £89 includes:**

- 1 night accommodation in shared twin or double rooms.
- Choice 3 course dinner and full English breakfast.
- All coach travel specified.

DOWNTON ABBEY - Highclere Castle**£99**

Ref: 12/470 Sat 7th July 2 days Join Code D

Staying at the 4 star **HILTON HOTEL** Basingstoke.S/Rm supp't
£25**ITINERARY:****Saturday:** Morning journey via a lovely tour through the Cotswolds to the hotel where we will have a choice three course dinner, bed and full English breakfast.**Sunday:** 09.30 Leave the hotel for a short journey to Highclere where we have included a castle & garden tour. At approximately 14.30 we leave for the journey home with a good comfort stop. We expect to arrive into Lincoln at 19.00, Scunthorpe 19.45 & Grimsby 20.30.**HIGHCLERE CASTLE & GARDENS****Price £99 includes:**

- 1 night dinner, bed & breakfast in shared twin or double rooms
- Entrance to Highclere Castle & Gardens.
- All coach travel specified.

ISLE OF WIGHT

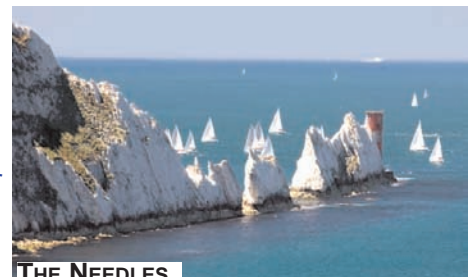
Ref: 12/472 Sat 7th July 7 days Join Code B

£449Staying at the **SHANKLIN HOTEL** (3 Crowns). The hotel enjoys a delightful position giving magnificent views over the sea. It is convenient for both the beach and town. Its varied facilities include a spacious bar, residents lounge, indoor swimming pool and sauna etc.S/Rm supp't
£40**ITINERARY:****Day 1:** A smooth journey with refreshment stops via Leicester & Oxford and a short ferry trip.**Included excursions:-**

- 1) An afternoon tour to fashionable **COWES**, world famous for its yachting.
- 2) A full day tour taking in **ALUM BAY**, **THE NEEDLES ROCK** and the picturesque village of **GODSHILL**

Optional visit: To **OSBOURNE HOUSE** including entrance & coach fare £12**Price £449 includes:**

- 6 nights dinner, bed & breakfast, per person in shared twin or double en suite rooms with refreshment tray and T.V.
- Entertainment every night.
- All coach and ferry travel specified.

**THE NEEDLES****ROYAL ASCOT SUMMER PARTY a right posh do**

Ref: 12/476 Fri 20th July 2 Days Join Code C

£149Staying at the 4 star **HOLIDAY INN HEATHROW**.S/Rm supp't
£25**ITINERARY:****Friday:** Morning journey to London, Park Lane. This point is very convenient for Oxford Street & Knightsbridge or for the principal tourist attractions. After approximately four hours free time we take you to your hotel for overnight and a choice 3 course evening meal.**Saturday:** Start with a full choice breakfast. At 09.30 we make the short journey to **ASCOT** to enjoy the racing festivities. Your included entrance ticket to the **KING GEORGE VI STAKES** also includes a race card, betting voucher, ticket to the cocktail party and a drinks voucher. Immediately after the last race approx 16.30 we leave Ascot for the journey home making a good refreshment stop. E.T.A. N. Lincolnshire 21.00**ASCOT****Price £149 includes:**

- 1 night accommodation in shared twin or double rooms.
- 1 full choice 3 course evening meal.
- 1 English breakfast.
- Entrance to Ascot and the summer party.
- All coach travel specified.

TATTON PARK FLOWER SHOW & MANCHESTER**£109**

Ref: 12/478 Sat 21st July

2 days

Join Code E

S/Rm supp't
£25Staying at the 4 star **HILTON MANCHESTER**. All the rooms include all extras associated with this class of hotel.**Itinerary:****Saturday:** Direct journey to Manchester city centre for free time in this cosmopolitan city. Overnight dinner, bed & breakfast at the Hilton Hotel.**Sunday:** Leave hotel to the flower show - one of the best! 16.00 leave the flower show for journey home. E.T.A. Scunthorpe 18.30, Lincoln 19.15 & Grimsby 19.15**Price £109 includes:**

- 1 night dinner, bed & breakfast in shared twin or double rooms
- Entrance to the flower show.
- All coach travel specified.



TATTON PARK FLOWER BED

MID SUMMER MYSTERY

Ref: 12/484 Sat 4th August 2 days

Join Code E

£89

Staying in a minimum 3 star hotel for choice 3 course dinner and full breakfast.

S/Rm supp't
£20

On this two day break we shall find a good location and will plan an interesting 2 days of visits and sightseeing. A hotel group we use have guaranteed to offer us a good venue at a very reasonable price.

**Price £89 includes:**

- 1 night accommodation in shared twin or double rooms.
- Choice 3 course dinner and full English breakfast.
- All coach travel specified.

THE PEAK DISTRICT & CHESHIRE**£139**

Ref: 12/488 Fri 10th August 3 days

Join Code D

S/Rm supp't
£30Staying at the 4 star **MOORSIDE GRANGE HOTEL**. Beautifully positioned in an area of outstanding beauty within the Peak District National Park. All bedrooms have countryside views.**ITINERARY:****Friday:** We take a leisurely drive through the **PEAK DISTRICT NATIONAL PARK** making interesting refreshment sightseeing stops.**Saturday:** A Cheshire tour. Visiting places of industrial history such as the **ANDERTON BOAT LIFT**, **NORTHWICH** canal basin & **DELAMERE FOREST**.**Sunday:** Homeward via **LADYBOWER**, **EYAM & BAKEWELL**. E.T.A. Lincoln 18.00, Scunthorpe 18.45 & Grimsby 19.30**Price £139 includes:**

- 2 nights dinner, bed & breakfast in shared twin or double rooms
- All coach travel specified.



ANDERTON BOAT LIFT

LIVERPOOL - City of culture & Maritime history

Ref: 12/490 Sun 19th August

3 days

Join Code D

£159

Staying at the 4 star **THISTLE HOTEL** on the waterfront with amazing views of Liverpool's iconic landmarks

S/Rm supp't
£40**ITINERARY:**

Sunday: Journey over the Pennines to our hotel which is convenient for everything in Liverpool.

Monday: Free day - see the majestic Liver buildings etc

Tuesday: Morning free until 11.00 when we leave the hotel and drive through the Mersey tunnel and tour through the **WIRRAL**

PENINSULAR before heading for home. E.T.A. Scunthorpe 18.30, Lincoln 19.15 & Grimsby 19.15

**ALBERT DOCK****Price £159 includes:**

- 2 nights dinner, bed & breakfast in shared twin or double rooms
- All coach travel specified.

OSTEND IN THE SUMMER

Ref: 12/492 Mon 20th August

5 days

Join Code B

£329

Staying at the **ROYAL ASTOR HOTEL**. This elegant hotel is situated in the centre of Ostend. It has well decorated en-suite rooms and a heated indoor swimming pool. There is a pleasant bar area and good restaurant.

S/Rm supp't
£25**ITINERARY:**

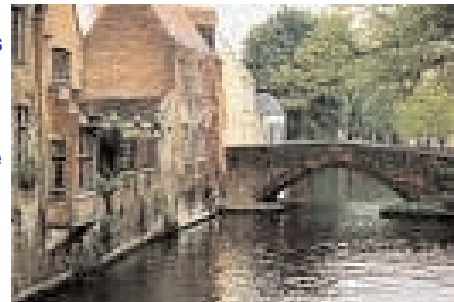
Monday: An early start, lunchtime crossing, usually by Eurotunnel followed by a short journey will bring us into Ostend by late afternoon (Belgium time).

Tuesday: A long visit to the ancient historic city of **Ghent**.

Wednesday: A long visit to **BRUGGE** (Venice of the North) returning via **SLUIS** (in Holland), **BLANKENBURG** and the coast road.

Thursday: Free day in Ostend to browse around the large markets, attractive shops and interesting harbour.

Friday: 08.30 from the hotel via the coast road to **DUNKIRK** and time for wine offers at the shuttle terminal. After mid day crossing and afternoon journey we expect to arrive into N. Lincolnshire by 19.00

**BRUGGE****Price £329 includes:**

- 4 nights accommodation in shared twin or double rooms.
- 4 evening meals.
- 4 Continental breakfasts.
- Crossings and outings specified.

EDINBURGH TATTOO

Ref: 12/494 Thu 23rd August

3 days

Join Code F

£239

Staying at the 4 star **MENZIES HOTEL** for 2 nights bed & breakfast and choice 3 course dinner on the 1st night. The hotel is situated in Glasgow's vibrant city centre on Argyle Street, close to all the leading departmental boutiques. Pamper yourselves in the superb health and leisure club. Good seats at the Tattoo.

S/Rm supp't
£40**ITINERARY:**

Thursday: A smooth journey mainly by motorway and the scenic Bowes Moor Road. We expect to arrive at the hotel by 15.30 with time to explore and relax at the hotel. 19.30 Dinner.

Friday: Full breakfast then free time in Glasgow. 17.30 leave the hotel for **EDINBURGH CASTLE** where the Tattoo is performed.

Saturday: 09.30 Leave the hotel for return journey making a stop at **MOFFATT** for your Scottish presents. E.T.A. N. Lincolnshire 17.30

Price £239 includes:

- 2 nights accommodation in shared twin or double rooms.
- Full breakfast each morning.
- Choice 3 course dinner on the first night.
- Good seats at the Tattoo.
- All coach travel specified.

**EDINBURGH TATTOO**

LONDON inc. BUCKINGHAM PALACE**Ref: 12/496** Fri 24th August 3 days Join Code C **£219**The highlight of the weekend is a guided tour of **BUCKINGHAM PALACE & GARDENS**.We stay at the 4 star **HILTON METROPOLE** situated on Edgware Road, including English breakfast. **S/Rm supp't****ITINERARY:** **£25****Friday:** Early morning journey to the hotel arriving at approximately 13.00. You will now be free for the remainder of the day.**Saturday:** Free day.**Sunday:** English breakfast included. 09.30 Leave hotel for short journey to the Palace. A short period of free time.

At 10.30 assemble for the guided tour of the 19 state rooms followed by free time in the 42 acre gardens. 15.30 coach departs from close to the Palace for the journey home. E.T.A. N. Lincolnshire 20.00

Price £219 includes:

- 2 nights accommodation in shared twin or double rooms.
- Including English Breakfast.
- Extensive guided tour of Buckingham Palace & Gardens.
- All coach travel specified.

BUCKINGHAM PALACE**BLACKPOOL LUXURY****Ref: 12/498** Tue 28th August 4 days Join Code E **£235**Staying at the 4 star **BLACKPOOL HILTON**. The hotel is prominently situated on the North promenade, a pleasant distance from the honky tonk centre. Each night a superb meal and each morning a large selection buffet breakfast. Full use of the indoor swimming pool and fitness suite.**S/Rm supp't**
£60**ITINERARY:****Tuesday:** A pleasant journey through Yorkshire & Lancashire to arrive at the hotel mid afternoon.**Wednesday & Thursday:** Free days. (Blackpool is renowned for entertainment. The Tower complex, ballroom, Circus & Winter Gardens are first class. Other entertainment is provided at the Theatres & local coach companies offer a good choice of day excursions.)**Friday:** Journey home via a slightly different route through the Lancashire & Yorkshire Dales. Arrive into N. Lincolnshire by 17.00 approximately.**Price £235 includes:**

- 3 nights accommodation in shared twin or double rooms.
- Evening meals & breakfasts.
- All coach travel specified.

SCOTTISH LOCHS & WATERWAYS**Ref: 12/502** Tue 4th September 5 days Join Code F **£289**Staying at the 3 star **ROB ROY HOTEL** at **ABERFOYLE**. Set in Queen Elizabeth Forest Park, Rob Roy Hotel features excellent food and friendly staff in Aberfoyle.The hotel offers free Wi-Fi and en-suite bedrooms with T.V and tea/coffee facilities. A full Scottish breakfast is provided. The picturesque village of Aberfoyle is just 1 mile from the Rob Roy hotel. **S/Rm supp't**
£30**ITINERARY:****Tuesday:** An easy smooth journey over the North Yorkshire Moors towards Carlisle and into Scotland. We shall make two good refreshment stops.**Wednesday: LOCH KATRINE & TROSSACHS.** Morning free before a short journey through the glorious Trossachs to Loch Katrine. Take your seat on the 100 year old steamship Sir Walter Scott with the beauty of the Loch unfolding before you, which inspired Sir Walter Scott to write his famous poem. As you travel, the tales and legends of the Loch will be narrated by a crew member. Afterwards continue onto Callander before returning to the hotel in time for dinner & entertainment.**Thursday: FALKIRK WHEEL AND FORTH.** Approx 1 hour drive takes you to the Falkirk Wheel, one of Scotland's top attractions. Your time here will involve a trip on the boat to experience the only rotating boat lift in the world, joining the Union Canal. In the afternoon continue towards Edinburgh. Take the cruise under the famous Forth Bridges and out towards **INCHCOLM ISLAND** to view various wildlife including seals, dolphins and puffins.**Friday: 5 LOCHS TOUR.** A spectacular day out, first a trip to **LOCH LOMOND**, the 'Queen of Scottish Lochs' before turning off to **ARROCHAR** with its dramatic mountain backdrop, known as the 'Arrochar Alps'. Continuing along the shoreline of **LOCH FYNE**, **LOCH ECK** and the famous **HOLY LOCH** to **DUNOON**, with time free for lunch. Afterwards take the ferry across the Firth to **GOUROCK** returning to your hotel over the river Clyde's Erskine Bridge.**Saturday:** Return journey via the Gargunnoh Hills & the outskirts of Edinburgh and through Lauderdale to a stop at **JEDBURGH**. Finally through the Northumberland National Park and the journey home with one more stop. E.T.A. N. Lincolnshire 18.00**Price £289 includes:**

- 4 nights accommodation in shared twin or double rooms.
- Choice 3 course dinner each day and Scottish breakfasts.
- All tours and boat trips specified.

LLANDUDNO ENTERTAINMENT BREAK**Ref: 12/506** Mon 17th September 5 days

Join Code W

£319

LLANDUDNO is North Wales premier resort with two attractive bays facing East and West separated by The Great Orme. The town is flat, with a long promenade and many attractions for a very good holiday.

S/Rm supp't
£30

The **ST KILDA HOTEL** is located on the sea front in a central position. The hotel has been tastefully restored to its former grand era. There is a lift to all floors, good function rooms and attractive fully equipped bedrooms. Entertainment is provided on most nights.

ITINERARY:

Monday: Journey over the Pennines and a leisurely drive along the coast road to Llandudno.

Tuesday to Thursday: During the stay we shall include a full day tour of **SNOWDONIA NATIONAL PARK** and a half day tour to **BETWYS-Y-COED** and **TREFRIW..**

Friday: 10.00 leave for journey home. Making a 2hr lunch time stop in Manchester Trafford Centre. E.T.A. N. Lincolnshire 16.30

Price £319 includes:

- 4 nights accomodation in shared twin or double rooms.
- 3 course evening meal each night & choice breakfasts.
- Outings & journeys specified.

LLANDUDNO GREAT ORME TRAMWAY**LONDON WEEKENDER****Ref: 12/508** Fri 21st September 3 days

Join Code C

Lift
£199

Staying at the 4 star **HILTON METROPOLE** situated on Edgware Road, a short walk to Marble Arch and close to Edgware Rd underground station. This superior hotel has an indoor swimming pool and health club, en-suite rooms with T.V and refreshment trays.

S/Rm supp't
£60**ITINERARY:**

Friday: Morning journey to London. Free time from mid-day and all day Saturday.

Sunday: 10.00 Depart hotel for Covent Garden 14.00 Leave for journey home. E.T.A. Lincoln 18.00, Scunthorpe 19.00 & Grimsby 19.45.

Price from £199 includes:

- 2 nights bed & full breakfast in shared twin or double rooms.
- All coach travel specified.

STRATFORD & COTSWOLDS**Ref: 12/512** Sun 30th September 2 days

Join Code D

£99

Staying at the 4 star **MENZIES WELCOMBE HOTEL**. The hotel stands in 157 acres of beautiful grounds. Originally built in 1866, the Jacobean-style house combines the traditional charm of the oak panelled lounge and magnificent four-poster suites with the contemporary decor of the gardens rooms and luxury spa. This luxury Stratford-upon-Avon hotel offers some of the finest leisure facilities in the heart of England; the outstanding 18 hole championship golf course; the all weather tennis courts and the luxurious spa, with its impressive indoor swimming pool, external vitality pool and range of thermal experience rooms and treatment rooms.

S/Rm supp't
£25**ITINERARY:**

Sunday: We make a morning drive to **STRATFORD** for you to spend the afternoon in the town. At 16.30 we shall take you the short journey to the hotel with time to enjoy relaxing before the 3 course choice evening meal.

Monday: 09.30 Leave the hotel for a **COTSWOLDS** tour via **BOURTON ON THE WATER** and **BROADWAY** - two gems of this area. We plan to be back into N. Lincolnshire by 19.00

Price £99 includes:

- 1 night accomodation in shared twin or double rooms.
- 1 choice 3 course evening meal & 1 full English breakfast.
- All coach travel specified.

**STRATFORD UPON AVON**

ISLE OF WIGHT

HORNSBY 2012

Ref: 12/514 Mon 1st October

5 days

Join Code B

£279

Staying at the **SHANKLIN HOTEL** (3 Crowns). The hotel enjoys a delightful position giving magnificent views over the sea. It is convenient for both the beach and town. Its varied facilities include a spacious bar, residents lounge, indoor swimming pool and sauna etc.

S/Rm supp't
£25

ITINERARY:

Day 1: A smooth journey with refreshment stops via Leicester & Oxford and a short ferry trip.

Included excursions:-

- 1) An afternoon tour to fashionable **COWES**, world famous for its yachting.
- 2) A full day tour taking in **ALUM BAY, THE NEEDLES ROCK** and the picturesque village of **GODSHILL**

Optional visit: To **OSBOURNE HOUSE** including entrance & coach fare £12

Price £279 includes:

- 4 nights dinner, bed & breakfast, per person in shared twin or double en suite rooms with refreshment tray and T.V.
- Entertainment every night.
- All coach and ferry travel specified.

ISLE OF WIGHT



TORQUAY - At the Imperial Hotel

(one of Torquay's best hotels)

Ref: 12/518 Mon 15th October

5 days

Join Code D

Lift

The Imperial Hotel is a magnificent Victorian Hotel located on an exclusive cliff top position in Torquay. With unforgettable views across the coastline, which can be enjoyed from bedroom balconies, restaurants and many meeting rooms, the hotel makes for an impressive venue.

£269

Rooms

The 152 stylishly decorated bedrooms include 62 sea facing premium rooms with garden views, 29 deluxe rooms with sea views and 13 suites. Three bedrooms are also wheelchair accessible

S/Rm supp't
£20

Dining

The Regatta Restaurant is undoubtedly one of Torquay's most prestigious settings with a classical elegance, a refined atmosphere and breathtaking views over the bay.

Health & Leisure

The fabulous Health & Leisure Club offers gym, outdoor and indoor pools, squash courts, sauna, spa, solarium and beauty rooms with professional therapists on hand.

ITINERARY:

Monday: Smooth journey with two good refreshment stops. Light refreshment on arrival & glass of wine with meal.

Tuesday: Afternoon tour to Brixham.

Wednesday: Full day Dartmoor tour.

Thursday: Morning to Buckfast Abbey.

Friday: Homeward with two refreshment stops. E.T.A. Lincoln 16.00, Scunthorpe 16.45, Grimsby 17.30

Price £269 includes:

- 4 nights choice 3 course dinner, bed & full English breakfast in shared twin or double rooms.
- Entertainment on 2 nights
- Cream tea on Thursday
- All coach travel specified



IMPERIAL HOTEL

SUPER PAMPER WEEKEND**Ref: 12/530** Fri 9th Nov

3 days

Join Code L

£139

Staying at the 4 star **MARRIOTT HOTEL** near Leicester. This luxurious hotel has large superior bedrooms and leisure facilities including a large indoor swimming pool, sauna, gym & steam rooms. A full range of beauty treatments are available and can be booked three weeks before departure.

S/Rm supp't
£40**ITINERARY:**

Friday: Morning journey to **LEICESTER** and then option straight to the hotel or we take you into the city for 4 hours Christmas shopping.

Saturday: Leisure facilities open at 07.30, breakfast until 10.30. Treatments are available all day plus beauty demonstrations.

Sunday: Morning free for more relaxation and use of all the leisure facilities. 13.00 Leave the hotel to be home by approximately 16.00

Price £139 includes:

- 2 nights accommodation in shared twin or double rooms.
- 2 Choice 3 course dinner each evening.
- 2 Choice breakfasts.
- All coach travel specified.

TURKEY & TINSEL IN LLANDUDNO**Ref: 12/532** Mon 12th Nov

5 days

Join Code W

£299

The **ST KILDA HOTEL** is located on the sea front in a central position. The hotel has been tastefully restored to its former grand era. There is a lift to all floors, good function rooms and attractive bedrooms. Entertainment on most nights.

S/Rm supp't
£30**ITINERARY:**

Monday: Morning journey with refreshment stop for tea & scones on arrival. Whilst you are unwinding Santa's helpers are taking care of your luggage. After you have been shown to your room and are refreshed pay a visit to the Sea View Bar. Doubles are on offer throughout your stay! If you drink enough of them you pay for your holiday in what you save! After dinner you will be entertained by the first of our top performers.

Tuesday: Breakfast is served. Then we take you on a drive through the Valley of Conwy to **BETSY-Y-COED** making sure we are back for a Sherry reception. Christmas dinner is accompanied by a complimentary glass of white wine. Entertainment rounds off the evening.

Wednesday: Free morning and an afternoon quiz with prizes which is followed by tea and our Chefs delicious mince pies. Dinner and another evening of entertainment.

Thursday: Another delicious breakfast. We take you over the Menai Bridge onto **ANGLESEY** to the Pringle shopping centre. We make sure you are back for the candlelit dinner this evening. Join us in the bar afterwards for a complimentary glass of Mulled Wine. The evening is rounded off with another enjoyable night of entertainment.

Friday: A full Welsh breakfast and au-revoir to our friends

E.T.A. N. Lincolnshire 15.00

Price £299 includes:

- 4 nights accommodation in shared twin or double rooms.
- All the programme and meals specified.
- All coach travel specified.

**CHRISTMAS SHOPPER & ILLUMINATIONS IN LONDON****Ref: 12/546** Fri 30th Nov

3 days

Join Code C

£199

London in December is truly wonderland. Fantastic illuminations in Oxford St & Knightsbridge. Shops packed with gifts. 20 acres of Hyde Park becomes a dazzling winter event with beautifully themed attractions under thousands of twinkling lights.

S/Rm supp't
£40We stay at the new 4 star **HILTON METROPOLE****ITINERARY:**

Friday to Sunday: Morning journey to hotel. You are now free to make all your own varied plans. Shop till you drop, gaze until you are dazzled, have fun until you finally drop exhausted into a lovely comfortable bed.

Sunday Morning free. Luggage can be left with concierge. 13.30 Coach leaves hotel E.T.A. N. Lincolnshire 18.00

Price £199 includes:

- 2 nights 4 star accommodation in shared twin or double rooms.
- English breakfast each morning.
- All coach travel specified.



**GRASSINGTON DICKENSIAN FAYRE
& SKIPTON CHRISTMAS MARKET****£99****Ref: 12/554 Sat 8th Dec 2 days Join Code E**Staying overnight dinner, bed & breakfast at the 4 star **HILTON HOTEL** in Bradford.**S/Rm supp't
£20****ITINERARY:**

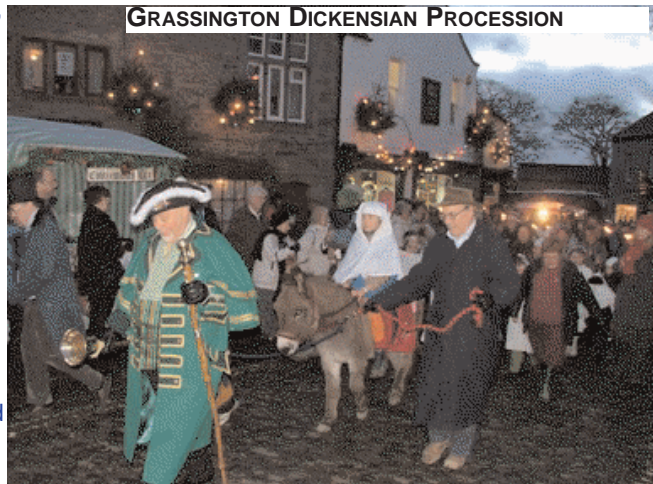
Saturday: To **GRASSINGTON**. Set in beautiful **WHARFEDALE**, Grassington is normally a tranquil, pretty dales village. Each year the village is transformed with the lively festivities of the splendid **DICKENSIAN CHRISTMAS MARKET**. Wander in streets of gaily decorated stalls, with jovial costumed stall holders and rousing carol singers beneath bright Christmas lights.

Overnight 3 course dinner and full English breakfast.

Sunday: To the renowned Christmas Market at **SKIPTON**. Decorated market stalls, cosy shops, cafes and mellowing Inns. A real Christmas atmosphere in this lovely Yorkshire town. Afternoon journey home to arrive into N. Lincolnshire at about 16.00 hrs.

Price £99 includes:

- 1 Night dinner, bed and breakfast in shared twin/double rooms.
- All coach travel specified.

**GRASSINGTON DICKENSIAN PROCESSION****BELGIUM CHRISTMAS MARKETS &
FESTIVITIES****Ref: 12/556 Mon 10th Dec 5 days Join Code B****£299**Staying at the **ROYAL ASTOR HOTEL**. This elegant hotel is situated in the centre of Ostend.

It has well decorated en-suite

rooms and a heated indoor swimming pool. There is a pleasant bar area and good restaurant.

During December, Ostend becomes ablaze with Christmas lights and is alive with many added attractions. There is ice skating in the main square, bands playing and on Thursday morning a special large market.

ITINERARY:

Monday: Journey to Ostend via a short crossing to France. Evening meal at the hotel.

Tuesday: Free day in Ostend. **Option:** £5 each for coach tour to Blankenburgh & Sluice in Holland.

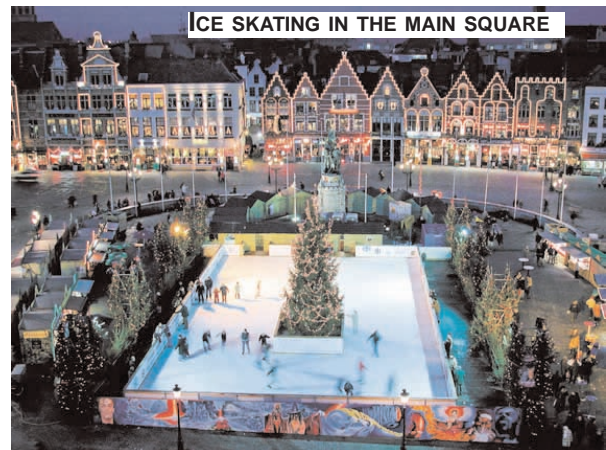
Wednesday: We take you into **BRUGGE** for a 4 hour visit.

Thursday: Free in Ostend - the Christmas Market and festivities carry on into the night.

Friday: 08.45 leave Ostend via the coast road & Dunkirk to arrive at the shuttle terminal with time for refreshment and the bargain offers of wine and other Christmas gifts. An afternoon journey is planned to arrive into N. Lincolnshire by 18.30

Price £299 includes:

- 4 nights accommodation in shared twin or double rooms.
- 4 evening meals each night.
- 4 continental breakfasts.
- Excursion to Brugge.
- All coach travel and channel crossing.

Optional tour Tuesday £5 each.**ICE SKATING IN THE MAIN SQUARE****ADDITIONAL TOURS****CHRISTMAS, NEW YEAR & THURSFORD**

Will be added during the year.

There will be up to 15 departures for the Thursford Spectacular show.

2012 BOOKING CONDITIONS Ref: bc16

HORNSBY HOLIDAYS

Hornsby Holidays is the trading name operated by Hornsby Travel Services Limited, 51 Ashby High Street, Ashby, Scunthorpe, S. Humberside, DN16 2NB.

Tel: (01724) 282255

This company complies with the EC Directive, The Packaging Travel, Package Holidays and Package Tour Regulations 1992

Financial Security - Your Money Is Safe With Us

A key part of the above legislation is that companies putting together 'package holidays' should provide financial protection against the costs of repatriation and for a refund to clients of monies paid for holidays which have yet to take place. This company provides this financial protection.

Our Booking Conditions set out clearly and simply the responsibilities which we at Hornsby Travel Services Limited have to you and which you in turn have to us when a contract is made between us. The contract is made when you make a booking and we accept it by written confirmation of the terms set out in this brochure. When signing the Booking Form for your holiday you will sign on behalf of yourself, and the others named in your party, that you have read, understood and have accepted our Booking Conditions. Your obligation is to pay the price of the holiday and recognise your liabilities if you wish to alter the holiday or have to make a cancellation. On our part we have our specification of that holiday and our terms are clearly stated in our brochure. Any other subsidiary companies of Hornsby Travel Services Limited involved in the booking or management of your holiday shall be deemed to act as our agents.

Holiday information was correct at the time of going to print but we reserve the right to make changes of which we will endeavour to inform you or your agent of, prior to booking. For changes occurring after booking, please see 2.2.

DEFINITIONS FORCE MAJEURE: means circumstances where performance and/or prompt performance of the contract is prevented by adverse weather (i.e. storms and fog), natural or nuclear disaster, fire, war, or threat of war, riot, civil strife, terrorist activity, industrial disputes (as defined below), or other similar circumstances beyond the control of the Company.

INDUSTRIAL DISPUTE: is a dispute between a person, other than the tour operator, supply services comprised in a packaged holiday and which the tour operator, his employees and/or any other persons whose services affect the performance of the package holiday cannot reasonably be expected to overcome by substituting comparative alternative arrangements.

BOOKING AND PRICE INFORMATION

1.1 YOUR HOLIDAY PRICE

Holiday price includes all specified travel, hotel accommodation and meals as specified in the holiday description and VAT at the current rate where applicable. Some hotels may make a small additional charge for tea or coffee served after lunch and dinner. Unless specifically indicated in the Tour Itinerary or Description, entrance fees, guide fees, city sightseeing tours are not included in the Holiday Costs. Excursions are included in the price of most holidays and refunds cannot be made for passengers not wishing to go on these excursions.

1.2 CHILD REDUCTIONS

Subject to availability, and at a discount of 30% unless specifically stated at the time of booking. These reductions apply to children aged 2-14 inclusive during any part of the holiday, for one or two children when sharing a room or cabin with two full fare paying adults. These children will be allocated a seat on the coach/hydrofoil. Infants whose second birthday fall after the return of the holiday can travel free provided they do not occupy a seat. A charge may be made by the hotel to cover cot and nominal food. As a guidance, this charge will be approximately £10 per day.

1.3 PAYMENT OF DEPOSIT

When you make your booking you must complete a booking form accepting on behalf of the party of the terms of our booking conditions and pay a deposit of £60 per person. This money immediately becomes the responsibility of Hornsby Travel. If the booking is through one of our agents, the deposit is held by the agent on behalf of Hornsby Travel Services Limited and the agency will immediately send the money and booking form to us.

1.4 WE RESERVE YOUR HOLIDAY

On receipt of your deposit and booking form we will, within seven days, send direct to you or the agent a confirmation invoice containing all your booking instructions and notification of your balance of payment date. Please read the information carefully and if anything is not to your specification please notify us or your agent immediately. If you have not yet received the confirmation within 15 days of making the booking, please contact us or your agent.

1.5 YOU PAY THE BALANCE

The balance of payment must be paid via the office at which you made the booking no later than **4 WEEKS prior to your departure date.**

If the balance is not paid on time we reserve the right to cancel your holiday, retain your deposit and apply cancellation charges set out in Paragraph 3.1. 'If You Cancel Your Holiday'. If you book after the balance due date (see above) you must pay the full amount at the time of booking. A travel agent must not demand balance payment in advance of the specified date.

1.6 SURCHARGE POLICY

The price of your holiday is subject to surcharges on the following items: governmental action and currency. Even in this case, we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only the amount in excess of this 2% will be surcharged but where a surcharge is payable there will be an administration charge of 50p together with an amount to cover agents' commission. Surcharges will not be imposed within 30 days of departure.

In the event of a surcharge becoming necessary, revised charges in respect of changes to any given variable will be calculated by taking the total charge in the variable element concerned in relation to each passenger. This amount will then be added to or deducted from the original holiday price exclusive of VAT. The revised VAT will then be added to the new VAT exclusive price to arrive at the revised VAT inclusive price. If this means paying more than 10% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days of the issue date printed on the invoice.

CHANGES

2.1 IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to make any amendment or alteration to your holiday booking, we will do our utmost to make the changes, provided that written notification is received at our offices from the person who signed the Booking Form, or their Travel Agent. This must be accompanied by a payment of £5 per person or £10 per booking form. However, we may not be able to accommodate all amendments due to operational and administrative difficulties.

2.2 IF WE CHANGE YOUR HOLIDAY

It is unlikely that we will have to make any changes to your holiday arrangements or itineraries. However, because we plan arrangements many months in advance we must reserve the right to do so if necessary. Minor changes - Sometimes we need to make minor changes. If possible we will let you know of these before departure - in some cases we have to make changes after departure and your driver concerned will advise these as soon as possible. Major change procedure - these include changes of resort, time of departure or return by more than 12 hours or offering accommodation with a lower classification.

If we have to make a major change you can decide:-

- (i) to continue with your holiday as amended
 - (ii) accept an alternative holiday which we may offer you
 - (iii) cancel your booking
- If you choose (i) and (ii) we will pay compensation on the scale below. If you choose (iii) we will refund all monies paid to us plus compensation on the scale below.

Period before departure Compensation per person

More than 28 days.....	Nil
More than 14 days.....	7.5% of holiday cost
0-13 days	10% of holiday cost

In force majeure (as defined later) situations we may have to make alternative transport arrangements without any prior notice. This could mean travel to your resort by road, rail or sea, and if we do not make quick re-arrangements clients could be stranded. Although you are individuals we have to make alternative arrangements on a group basis. Compensation cannot be paid for any changes caused by force majeure. For delay payments see 4.1c. Clients can refuse the alternative transportation but will then be responsible for their own travel arrangements and related payments.

CANCELLATIONS

3.1 IF YOU CANCEL YOUR HOLIDAY

You, or any member of your party, may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office at which you made your booking. As this incurs administrative costs we will retain your deposit and in addition, apply cancellation charges up to the maximum shown below:-

Period before departure within which written confirmation is received Amount of cancellation charge

More than 28 days before departure	Loss of Deposit	Insurance
15 to 28 days before departure.....	45% of total invoice cost	Premium to be
3 to 14 days before departure	60% of total invoice cost	deducted
Under 3 days	90% of total invoice cost	before
Departure date or after	100% of total invoice cost	calculation

If the reason for cancellation is covered under the terms of an insurance policy you may be able to reclaim these charges. Without prejudice:- we look sympathetically at genuine reasons for cancellation and will consider giving a credit voucher for a future holiday.

3.2 IF WE CANCEL YOUR HOLIDAY

In certain circumstances, other than force majeure (as defined earlier), we may have to cancel your holiday i.e. insufficient numbers booked. If this should occur we will return to you all the money you have paid to us and compensate to the scale shown in 2.2 or offer you a suitable alternative. However we will not cancel your holiday:

- (a) Immediately prior to the departure date unless you have not paid for your holiday in full.
- (b) Unless your holiday is influenced by events beyond our control amounting to force majeure (as defined earlier) and we have to cancel your holiday at any time we are liable only for any monies you may have paid to us at the time of cancellation.

NOTE: Should cancellation be because of insufficient numbers, a decision to cancel will be made at least 28 days before departure.

OTHER TERMS

4.1 OUR RESPONSIBILITY TO YOU

(A) We make every effort to ensure that proper arrangements have been made for all holidays advertised by us and that the supplies of the services which you will enjoy during your holiday are efficient and reputable.

If any such part is not provided in the advertised manner, we will pay you reasonable compensation unless the non-provision was due to circumstances which we could not predict and which were beyond our control (see force majeure).

Please remember that some amenities (e.g. hotel lifts, swimming pools etc.) require servicing and cleaning and may not therefore be available at all times.

(B) We accept responsibility on our holidays for the negligent acts and/or omissions of:

- (i) our employees and agents.
- (ii) our suppliers or sub-contractors, servants and/or agents of the same whilst acting during the scope of, or in the course of their employment (other than sea carriers) in respect of claims arising as a result of death, bodily injury or illness caused to the signatory of the contract and/or any other named persons on that booking form. We will pay to our clients the equivalent of such damages as they would be entitled to receive under English Law in an English Court.

NOTE: We will make payments as stated above provided:-

- (1) that claims for personal injury are notified to us within 3 months of the return from holiday,
- (2) the injured client(s) assigned to Hornsby Travel Services Limited any rights against a supplier or other person or party they may have relating to the claim,
- (3) they agree to co-operate fully with us should we or our insurers wish to enforce those rights which have been assigned to us or to which we are subrogated and
- (4) such payment is limited in the case of transport by water to a maximum of such sum as would be obtained under the provisions of the appropriate international conventions.

This assignment is necessary to enable us to try and recover from suppliers any compensation we have paid to clients, and associated costs, arising from personal injury to clients caused by the fault of those suppliers. If we recover more than such compensation and costs, any excess will be paid to the injured clients.

(C) The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings, unless the delay was more than 12 hours or involved a significant time spent at the resort in relation to the length of the holiday provided that it is not the operators proven or gross negligence.

NOTE: One of the reasons we insist on insurance being taken out is to ensure that clients have delay cover as any claims for delays are dealt with by the delay section of clients' insurance policies and not from Hornsby Travel Services Limited.

(D) We limit our liability for claims involving areas other than injury, illness or death to a maximum of two times the value of the holiday.

4.2 CONDITIONS OF CARRIAGE

When you travel on any mode of transport other than our own, the conditions of carriage of that carrier apply and are subject to National and International Conditions which may limit or exclude liability. Your contract made under our Booking Conditions is subject to English Law and jurisdiction. The Public Service Vehicle (Conduct of Drivers, Conductors and Passengers) Regulations as amended 1990, apply to all coaches throughout any holiday in the U.K.

4.3 STATUTORY AUTHORITIES

We reserve the right to alter any information given within this brochure in order to conform with requests from the Traffic Commissioners, and any other competent authority in the United Kingdom and any other sovereign state through which the tour runs.

4.4 MISCELLANEOUS ITEMS

a) **Departure Points** You are responsible for ensuring that you are at the correct departure point at the correct time, we cannot be liable for any loss or expense suffered by passengers because of their late arrival at any departure point. It is important that you make yourself conspicuous at the departure point as occasionally we may use other companies vehicles on transfer services, i.e. taxis.

b) **Car Parking** We are able to provide pre booked parking places:-

CHARGE:- Planned time away

Up to 36 hours	£8.00
Up to 2 days	£12.00
Over 3 days	£15.00

These charges include VAT.

Conditions of parking

i) Owners must be at our depot 20 minutes before departure.

ii) **Keys.** A spare set of keys tagged with the registration number and security code must be handed to our representative in case we have to move the car.

iii) Whilst we make every endeavour to protect your car we cannot be held responsible for its absolute safety. We advise that radios and valuables are removed.

iv) All claims for theft or damage are to be made against clients own insurance.

v) The charge we make is to cover our administration costs.

c) **On a holiday you may not:**

i) Smoke at any time on the coach

Behave in an unreasonable manner which may upset or jeopardise the safety of other passengers. We must point out that Hornsby Travel Services Limited reserve the unconditional right to refuse a booking or terminate a passenger's holiday in the event of unreasonable conduct. If you are prevented from travelling or continuing your holiday by such a termination Hornsby Travel Services Limited's responsibility for your holiday thereupon ceases. Full cancellation charges will apply and Hornsby Travel Services Limited will be under no obligation for any refund, compensation or loss which you may incur.

ii) Clients are not encouraged to move around the vehicle whilst it is in motion and should they feel the need to use the wash-room or drinks facilities on executive coaches they do so of their own choice. Should the vehicle have to make any sudden movements, caused by a third party (and not our driver's negligence) such as an erratic driver, where the third party cannot be identified, we will not accept responsibility for any injury but will, of course, offer assistance.

iv) Bring a pet or any other animal (other than Guide Dogs by arrangement).

v) Play a radio or a cassette player on a coach.

COMPLAINTS

5.1 IF YOU HAVE A COMPLAINT (Complaint procedure)

If you have a complaint during your holiday please inform our driver/courier or Hotel Manager. They will do their best to help and resolve the matter. (Please obtain the name of the person to whom you place your complaint and the time and date). If the matter is not resolved within a reasonable time, repeat the complaint and ask for a written receipt. If the matter is not or cannot be resolved at the time you must notify us in writing within 28 days of the completion of your holiday and this must be sent to our registered office. Please quote your reference number, departure date and forward all relevant information. We will reply within 14 days of receipt of your letter.

PLEASE NOTE: If the above procedure is not followed then we will be unable to make satisfactory assessment of complaints on your return from holiday and therefore we will not be given the opportunity to rectify the problem and this may prejudice any later complaint.

5.2 WHAT HAPPENS TO COMPLAINTS?

All complaints received are thoroughly investigated and customers kept informed at each stage of the investigation. Sometimes the investigations can take time awaiting response from hoteliers. We can normally agree an amicable settlement of the few serious complaints we receive, if the complaint is found to be genuine.

5.3 ARBITRATION CONDITIONS

Disputes arising out of, or in connection with, this contract which cannot be amicably settled, may (if the customer so wishes) be referred to arbitration under a special Scheme which, though devised by arrangements with the Bus & Coach Council, is administered quite independently by the Chartered Institute of Arbitrators.

The Scheme (details of which will be supplied on request) provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. The Scheme does not apply to claims for an amount greater than £1,500 per person. There is also a limit of £7,500 per booking form. Neither does it apply to claims which are solely or mainly in respect of physical injury or illness or the consequences of such injury or illness. (There is a time limit of 9 months from the date of return.)

PASSPORTS

The following information applies to British Citizens travelling abroad including children.

6.1 You are required to have a full 10 year passport when travelling abroad. If you have any doubts about your status as a resident British subject or you do not hold a full British Passport, you must check with the relevant authority.

The exceptions when passports are NOT required are:-

(a) Southern Ireland

We cannot accept responsibility if passengers are not in possession of the correct travel documents.

GENERAL INFORMATION

(These also form a part of the Booking Conditions)

7.1 LUGGAGE

We ask you to keep your luggage down to one medium sized suitcase per person but, a small holdall can also be taken on board the coach. Please advise us on the booking form if you wish to take a wheelchair with you (see 7.7). On your return we reserve the right to stipulate the volume of excess luggage and goods in order that the vehicle will comply with safety regulations.

We will show due diligence in respect to ensuring that luggage is transferred to and from relevant vehicles and hotels but we require passengers to have sight of their luggage when it is being loaded on to the coach or transfer vehicle. We will assist clients who lose luggage and possessions but will have to charge for any costs we incur should the loss not be due to this company or our servants' negligence.

7.2 SEAT ALLOCATION & SPECIFICATION

Requests for particular seats can be made on most holidays when booking, but since allocations are made on a first come first served basis, early booking is advisable. When bookings are made with us you will be offered the best seats that are available on the coach at that time. On occasions, it is possible, for operational reasons that a different coach configuration may be used and we must therefore reserve the right to alter a seating plan and allocate seats other than those you have booked, although this will be avoided as far as possible.

We shall have no liability in relation to any such change of specification. Specific seats will not be allocated on coaches which operate on feeder services between joining points and main holiday departure points, on coaches which carry out transfers to and from sea ports, or on connecting services.

7.3 SEAT BELTS

Where seat belts are provided passengers should wear at all times.

7.4 SINGLE SEATS

Passengers occupying single seats may be liable to have their allocated seat number changed to maximise utilisation of seating availability, should the need arise. We shall have no liability in relation to any such change of specification.

7.5 NO SMOKING ON ALL COACHES

7.6 TRAVEL DOCUMENTS

When you have paid the deposit we will either send to you or the Travel Office through which the booking was made, all the necessary documentation, so that you receive them in good time before the holiday departure date.

Certain documents, for example theatre tickets, may have to be retained and your driver or courier will then issue them to you.

7.7 DISABLED PEOPLE

We can only advise clients on the suitability of holidays based on information received and because we cannot judge the extent of a clients special needs we cannot guarantee that any of our holidays will be ideal for disabled people. Therefore, we cannot be held responsible if a holiday should prove to be unsuitable. Inevitably some of the holidays include lengthy periods of travel and some walking or sightseeing excursions. Should you judge a holiday to be suitable it is important that you make us aware of your special needs by entering the word DISABLED in block capitals in the special requirements section of the booking form together with a brief description of your disability. We will try our best to look after disabled passengers. We must have separate notification if you require us to carry your wheelchair. For practical reasons it is not possible to take electrically powered wheelchairs. We will make every endeavour to minimise any discomfort and inconvenience, but for obvious reasons are unable to guarantee requests. Such disabled persons must be accompanied by a person able to give full assistance. Our drivers are not insured, nor trained to lift and they cannot be expected to push wheelchairs. They will give steady assistance at the coach steps.

7.8 SPECIAL DIETS

If you require a special diet you must inform us at the time of booking with a copy of the diet. If your diet is complex it will be necessary for you to provide us with a typed sheet translated into any relevant languages. Please check that this request appears on your booking confirmation. This will be notified to the hotel or hotels on your holiday but on certain holidays the hotels used are tourist class and whilst offering value for money within the price range, they may not have the full facilities to cope with special diets. Any extra costs incurred must be paid to the hotel by yourself before departure from the hotel. We cannot guarantee hoteliers' compliance with dietary requests.

7.9 GROUND FLOOR ACCOMMODATION

There is usually a limited number of ground or low floor rooms available and requests for this accommodation must be made in the 'Special Requirements' section of the booking form, but this type of accommodation cannot be guaranteed. As this type of accommodation is limited please only request it if it is essential. If lifts are available at a hotel the facility will be shown on the holiday page.

7.10 BEDROOMS, CABINS & Single Accommodation

Please note on occasion we may have to offer a twin room instead of a double room without prior notice (particularly on overnight stops).

Our holidays now include, within the price, accommodation with private facilities. Bookings for rooms with private facilities will be deemed to be affected by the provision of either bath and wc or shower and wc.

Accommodation on overnight ferries will be as specified and booked.

Single Accommodation

On any holiday there are only a limited number of single rooms. Single rooms or cabins are by definition any size of accommodation occupied by one person. When a single room is available it may be subject to a supplementary charge and this will be shown on the brochure page.

7.11 ENTERTAINMENT

Some of our hotels arrange additional entertainment which could include music, dancing, films, shows, bingo, etc. Entertainment offered by hotels is indicated in the hotel description on the holiday page. We reserve the right to transfer clients to another hotel for any specified entertainment.

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