

## Gift Vouchers - Terms & Conditions

1. Vouchers are valid for a year from purchase. The gift voucher expiration date will be stated on them and cannot be used after that date.
2. Vouchers cannot be replaced if lost, stolen or destroyed.
3. Vouchers cannot be refunded or exchanged for cash or other denominated vouchers.
4. If an intended purchase is for a higher amount than the face value of the voucher(s), the difference can be made up with a credit card payment or cash. If it is less, then change cannot be given but can be added to your account as credit to be used at a later date.
5. Vouchers cannot be used in conjunction with any special promotions, discount tokens, coupons or cards.
6. Vouchers cannot be sold to any third parties without our consent. If we do give our consent then such consent may be subject to any conditions which we impose. In any event you may not sell the Vouchers through the internet without our express written consent, which you must obtain before making any such sale. We reserve the right at all times to refuse to permit any sale of Vouchers by you to a third party.
7. Our Gift Vouchers will be dispatched to you with the monetary amount you have chosen.

### CANCELLATION AND REFUND PROCEDURE

The purchaser of the voucher is entitled to a 14-day 'cooling off' period provided the gift voucher is returned unused and with the original receipt within 14 days of purchase, after which a full refund will be made. If you need to return a gift voucher please email [info@hornsbytravel.co.uk](mailto:info@hornsbytravel.co.uk) or call our office on 01724 282255.